

IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)



Notes

Members Attending: Eric Olson, Lane Blanchard, Mark Robinson (left at 3:55pm) , Dan Cromer, Kris Kirmse, Shawn Lander

Others Attending: Dan Miller, Chris Easley, Saira Hasnain, Tom Livoti (left at 3:45pm), Kiem Tran

Remote Attendance: David Huelsman, Iain Moffat

3:00 to 4:30 pm

03/07/2017

Hub 272

AGENDA ITEMS

- Review Draft Beacon Policy – Saira Hasnain
- Red Hat Licensing Changes and Implications (continued) – Saira Hasnain
Report on cost for going a la carte on support and licenses at different service levels.
- Skype for Business Upgrade – Saira Hasnain
- NewHorizons Training pricing – Chris Easley
- Crashplan service update – Eric Olson and Chris Easley
- First WCB users live; general rollout later this month
- Code42 team on campus 3/21, meeting with UFIT, WCB. General interest?

UF Wireless Updates

- Chris Griffin has more UF wireless network updates that may be ready for publicity

Deliverables for next meeting:

- *** Saira Hasnain will bring the Beacon Policy to the next SIAC meeting for review.
- *** Chris Easley offered to provide a compatibility matrix of client software for Skype for Business.

***Beacon technology discussion** (See Attached for handout .pdf)

Saira Hasnain: Beacon technology update. Passed out paper with technical questions and answers. See attached. Currently Ms. Hasnain is working on a Policy, Standard and Process. Third parties that want to install Beacons will have to get approval from the CIOs office. Departmentally, the Dean's can approve the local spaces. Content: Follow the existing general acceptable use policies that exist on campus..ie..anything that governs how data is pushed out.
Dan Cromer comment: perhaps the policy should apply to the Beacon apps and not the actual Beacon itself?

IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)



Saira Hasnain: Need to make sure we control the spread of Beacons themselves and follow the standards that will be written. The Marsten Library would like to conduct a massive Beacon project.

Tom Livoti: The devices are passive. Would be nice to keep an inventory of the locations of the Beacons to prevent over deployment. Sends out a UUID, a major and minor code. Will use some for UF Preview. Another use is monitoring room usage and adjusting HVAC accordingly.

***REDHAT (Campus Licensing)** (See Attached for handout .pdf)

Saira Hasnain Currently paying approximately \$120K a year to RedHat. This includes Satellite servers etc. New RedHat licensing model that encompasses faculty and staff numbers etc. UF currently has Premium Support. Current count of knowledge workers is 12000. Taking into account the NEW pricing model with UF discount would be \$380. Even with RedHat working with UF and an additional discount still at \$240K.

UF has until end of October or beginning of November to renegotiate. Looking at current usage and taking into account those units that have "special usage" needs to be analyzed. Biggest question: What level of support is needed?

Lane Blanchard and Shawn Lander asked how much the cost would be if the 24/7 RedHat Call Support was dropped and only online chat (web only) 8-5 was adopted.

***Skype for Business Upgrade**

Chris Easley

Dell is here as an implementation team working with ICT to get Skype for Business implemented. Hopefully in another 4 weeks the system will be up and running in a test environment. This week is a planning week. Production estimate is mid-April.

Dan Cromer: Is Lync 2010 compatible, just as a question.

Chris Easley: Strongly suggested not to use Lync 2010. Some features may not be available. Would really like to see everyone on the latest client Skype for Business 2016 PC and Skype for Business 2015 Mac. Chris Easley offered to provide a compatibility matrix and a download site for the latest clients.

***New Horizons Training Prices**

Chris Easley

UF has a price point agreement for \$1200 a class for Microsoft classes, online etc. Valid for this year til Oct 2017. Other classes like VMware, Linux have different prices. Reference the UF contract.

***CrashPlan by Code42**

Eric Olson

UFIT Service

IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)



Is up and running. 180 licenses. CrashPlan is EndPoint backup, licensed per user, up to 5 devices, encrypted to the Cloud, approved by Privacy, Security. Approximately \$90 per license. Has utilities that facilitate migrating from device to device. Approved across the board for all data types (PII, FERPA, PHI).

Licenses come in batches of 25 or 50. Implementation is tied to Active Directory infrastructure. There is a process to get enrolled. Will be on Hosting page (end point management team)

Lane Blanchard: requested software be listed on the "etools" UF website.

UF Wireless Update (Mr. Chris Griffin not present)

Proceed with information from last meeting. More users are using the UFGuest SSID.

END MEETING 4:25pm

After Regular meeting discussion follows...

Dan Cromer

Zoom and WebEx conferencing software. Dan is shepherding through two Risk In-Takes so whenever a decision is made on one...he is ready to implement.

Shawn Lander:

Should SIAC recommend a tool to UFIT for Accessibility concerns as brought up by Anne Allan in the last IT@UF meeting?

Kris Kirmse stated Anne is looking into a tool currently.

Chris Easley

TrendMicro deployment. Working with Kris Kirmse on working on a deployment plan and training to roll out to the units at UF.

Kris Kirmse: Two roles for distributed IT units. Admin and tech.

Rough timeline: April?