

IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)



Agenda

3:00 to 4:00 pm

12/4/2014

Hub 272

Attendee: L. Blanchard, D. Cromer, K. Kirmse (Chair), S. Landers, C. Neipert (for K. Sallot), Robinson, also J. Capehart, S. Goodwin, D. Huelsman, T. Livoti, J. Madey, D. Miller, I. Moffat

I. New Business

1) 2014 State of the Wallplate

John Madey/Sheard Goodwin

- a) Presentation and SLE to be emailed in a separately.
- b) Request that if your unit is considering a renovation – if even for only a portion of a building – to contact Network Services so they can address upgrades/refreshes while rooms are unoccupied or the network is otherwise not being used.
- c) Refresh should be at 5 years, but is not currently, although NS reassigned resources so will not fall further behind in the refresh schedule.
- d) Cabling is contracted to outside vendors; looking at other services that could be outsourced for better scheduling and workload balancing.
- e) Improving website for more current information about scheduled buildings, etc.
- f) Some problems with older POE switches and new VOIP phones, sometimes this is fixed with a software upgrade, sometimes the switch is replaced (with RCM funding).
- g) Discussion on current and upcoming wired and wireless standards and technologies.
- h) Recommendation from the committee for the Wallplate project to continue.

2) Exchange 2013 Upgrade

Iain Moffat/Todd Williams

- a) UFIT and about 6 additional units have migrated, looking for more volunteers through Jan. 26th, after which migrations will be assigned.
- b) Some issues with syncing on older Androids, but in general taking the email account off of the device and reading solves the issue.
- c) Question about online archives being merged back into the account to avoid future issues with unstubbing mail-metered files. Iain will check and get back to the committee

3) Legacy Webmail deprecation

Iain Moffat

- a) Faculty and Staff forced migrations to be coordinated with Faculty Senate.
- b) Student forced migrations to start at the end of January, in coordination with the UF Help Desk.
- c) Suggestion that communications to faculty/staff be prescreened by representatives of the target audience.

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4) IPAD O365 for Faculty and Staff

- a) In discussion with Microsoft to make sure this licensing is within the current contract.

5) MyIT/ITSM Rollout

UFIT staff in attendance

- a) Launched yesterday. Showed Browser Client to committee.
- b) Potentially use thick client to submit tickets for other people.

6) Next Meeting – Jan. 6th, 2015 – 2nd day of the semester? Kris Kirmse

- a) Canceled January meeting, next meeting to be held in February

II. Old Business

1) Infrastructure Applications Advisory Committee (standing item)

Eric Olson

- a) did not meet last month

2) NAC/WiFi Posture Assessment

Tom Livoti/Dan Miller

- a) Discussion continuing and database being built

3) Technical skill requirements for E&IO Hosting

Dan Cromer/Ken Sallot

- a) Under development

III. Other Topics

VI. Next Meeting

- The January meeting has been canceled due to it falling on the first week of the semester. The next meeting will be 3:00pm to 4:00pm – Tuesday Feb 2nd in Hub 272

V. Additional Information

- UF IT Governance Home: <http://www.it.ufl.edu/governance/>
- Shared Infrastructure Advisory Committee (SIAC) website: <https://connect.ufl.edu/it/SIAC/>