

IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)



Agenda

3:00 to 4:00 pm

2/3/2015

Hub 272

Members Attending: Blanchard, Cromer, Kirmsey (Chair), Robinson, Sallot

Others Attending: Burdette, Capehart, P. Cook, Easley, Lawrey, D. Miller, T. Williams

I. New Business

1) UF Exchange On-prem/Off-prem Plans

Chris Easley/Todd Williams

- UFIT would like to centralize all on-premise email into ONE on-premise Exchange system
- First step is to get all the non-Exchange/GatorLink mail users migrated into on-prem Exchange
 - Will be handling on a department-by-department ('paycheck department') basis
 - Some tooling needs to be done w.r.t. Service Accounts
 - Service Accounts tend, by nature, to be exceptions/corner-cases
 - Departments lacking the ability to provide departmental-level support for on-prem Exchange will be migrated to Office 365
 - Office 365 supports shared calendaring, but not shares spanning between on-prem Exchange & Office 365
 - Faculty & Staff (employees): Auto-provisioning (for all new) and voluntary migration from GatorLink mail to Office 365 to start "later this spring" [May] for those departments without local support for on-prem Exchange
- A table will be maintained to drive auto-provisioning of mailboxes:
 - Departments using on-prem Exchange
 - Departments using Office 365
- Eventually would like to get everyone into Office 365
 - When current on-prem Exchange lifecycle is up, we don't want to renew it
 - Looking at a 2-3 year horizon for migrating everyone into Office 365
- Currently working to migrate all students to Office365
 - Voluntary/Opt-In migrations are done; currently fiat-migrating batches
 - Going slow at start, and conferring with UF Help Desk to make sure the HelpDesk traffic doesn't become overwhelming. Expect to accelerate migrations soon.
- Shutting down GatorLink mail in December 2015 is a major watershed step in this whole process
- Discussion among the committee members regarding the value of including some sort of 'auto-deprovisioning' process; even if this is just to send an email to a departmental IT contact to alert them to review the employee's access-rights.

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2) RedHat Linux Training Opportunities

Chris Easley

- Planning for another campus-wide training-offering
- Pricing for UFIT will be \$1,375/seat (vs. typical \$2,200+)
- Elias will cover 50% of ticket-price for college & dept IT
- 20 seats/class * 3 classes
 1. SysAdmin 1
 2. SysAdmin 2
 3. SysAdmin 3
- There may be a limit on number of tickets per department
- Red Hat Certified Systems Administrator (RHCSA) certification will be available after SysAdmin 2 (cost: \$277, and Elias will pay half)
- RHSE certification will be available after SysAdmin 3; either immediately on-prem, or buy a certificate to go to a training center to take it at a later date
- Admin 1 is reportedly VERY basic, and you could get the same info from Lynda.com or other sources.
 - May swap-out Admin 1 and replace it with a different class (Troubleshooting or Tuning), but that could cost more.
 - Alternatively, they could do an accelerated combination level1+level2, and then offer Troubleshooting or Tuning as the 3rd class
- Look for announcement to Campus IT soon
- No dates yet.

3) Isilon Stability & Pricing

Chris Easley

- Isilon has been stable lately
- EMC came in and replaced all the gear; spent several days on-site to assist with upgrades
- EI&O working with EMC on some pricing incentives to help regain users for this service
- (Independently of EMC incentives) EI&O is reviewing pricing, and expects to announce some reductions soon

4) Low Cost Storage Options

Chris Easley

- Have set up subcommittee to establish requirements for this service
- This would be for use-cases like archival or video storage
- Won't be Isilon – that's just not a good fit for this use-case & price-point

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5) UFEM Solution Release Status

Tricia Cook

- McAfee agreement expires in September – won't be renewed
 - UF usage is currently being audited by McAfee
 - Deploying UFEM base client & Core Protection Module to As Many As Possible, ASAP
- PGP support agreement expires in December – won't be renewed
 - UFEM is using the 'native encryption' of each platform
- UFEM is ready to start onboarding new departments
 - Working on getting on-line training modules set up
 - Training for the 1st 2 modules will continue to be live/classroom
- Mobile-device deployment continues to be somewhat problematic, w.r.t. licensing options (on-prem vs. off-prem hosted service) & cost

II. Old Business

1) Infrastructure Applications Advisory Committee (standing item)

Eric Olson

- No meeting this month

2) Gatorlink Webmail/0365 Migration

Chris Easley/Todd Williams

See "1) UF Exchange On-prem/Off-prem Plans" under "I. New Business"

3) NAC/WiFi Posture Assessment

Dan Miller

- Functional/Design meeting a few weeks ago; follow-up next week
- Working on collecting some data ("How many of what kinds of problems?") to use as basis for making decisions about how to implement
- Committee is discussing 'progressive warnings,' such as (possibly):
 - "Strike 1": On-screen pop-up warning
 - "Strike 2": Pop-up + email to user & user's local IT manager
 - "Strike 3": Blocked
- May want to extend 1 more 'strike;' 3 warnings, and then block you on the 4th strike

4) Technical skill requirements for E&IO Hosting

Dan Cromer/Ken Sallot

Not addressed due to lack of time

5) unified communications update

Not addressed due to lack of time

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III. Other Topics

One-Drive

Chris Easley/Todd Williams

- No longer requires attestation re: PHI; EVERY faculty, staff, & student now eligible
 - EI&O still working with Web-Admin on getting the web-page updated
 - Will have some communication reminding people not to use the service for PHI
- EI&O Systems can retrieve data from OneDrive for 30 days after an employee leaves
- Still working with Microsoft to get controls in place which will allow OneDrive to be used for PHI

VI. Next Meeting

- The 1st Tuesday of each month from 3:00pm to 4:00pm – Mar 3rd in Hub 272

V. Additional Information

- UF IT Governance Home: <http://www.it.ufl.edu/governance/>
- Shared Infrastructure Advisory Committee (SIAC) website: <https://connect.ufl.edu/it/SIAC/>