

# IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)



## Notes

3:00 to 4:00 pm

6/2/2015

Hub 272

**Members Attending:** Blanchard, Cromer, Kirmse (chair), Olson, Robinson, Sallot

**Others Attending:** Burdette, Capehart, Easley, Miller

## I. New Business

### 1) SIAC Chair Nominations

Kris Kirmse

- 3 Nominations have been received
  - Easley, Miller, Olson; all 3 would serve if elected
- Nominations will go to Elias to choose.
  - *Post-Meeting Update: Kirmse announced (via email) that CIO Eldayrie selected Eric Olson to chair this committee, beginning with the July 2015 meeting.*

### 2) SIAC Membership Review

Kris Kirmse

- Nominations:
  - If Olson is appointed chair, someone will need to replace him as a regular member.
    - J. Capehart was suggested as a good candidate.
      - *Post-Meeting Update: Kirmse announced (via email) that, due to Olson's selection as the new chair, Capehart is appointed to regular membership to fill the seat formerly occupied by Olson.*
  - Robert Bache was suggested as a good potential future member
  - Cromer: Recommends we have someone from Academic Technology; committee agrees to ask Prof. Zazueta for a recommendation
    - Rich Lowrey (Help Desk) was suggested as a possible valuable member
      - *Post-Meeting Update: Kiem Tran has been designated as the UF Computing Help Desk liaison to the SIAC committee*
    - Mark McCallister ditto
- Azfar Mian has been replaced by Dave Connelly
- New chair needs to confer with Tiffany Carruthers about recruiting new Student & Faculty Senate representatives

### 3) Infrastructure Applications Advisory Committee, Sunset

Kris Kirmse

- CIO Eldayrie has approved the sunseting of the Infrastructure Applications Advisory Committee
- Any actions that would have been taken by this committee are now rolled up to SIAC

## 4) Sandbox Servers as a Service

Chris Easley/Iain Moffat

- This is available internally within UFIT; was created principally to accommodate development needs of UFIT-Enterprise Systems
- EI&O has set up portal with templates which can be used to provision a (Red Hat and/or Windows) 'sandbox' VM for limited Proof-of-Concept (POC) work, experiments, etc.
- These are on a very segregated network with very restrictive ACLs
- Each virtual server created in this environment has a 'lease' – currently 90 days; vserver owner gets an inquiry email at D-14 days asking if they still want/need it.
  - If "Yes," they continue to get reminder/nags every day until the lease expires
  - There is some provision for renewing leases; however that may be limited to one (1) renewal
  - System archives deleted VMs for 14 days before completely erasing
- EI&O is considering something on a larger scale for general-UF/campus IT. If it were available, would campus IT want it?
  - What are charges? Maybe no charge, if people would use in a truly cooperative fashion, for its intended purpose.
- Could you POC in your sandbox and move to production?
  - EI&O doesn't currently allow for that, but might be willing to consider for future.
  - There are concerns about the non-standard way a POC is built
  - Sallot: would be nice to have the converse – be able to clone a prod system into the sandbox
    - Easley: shouldn't be a problem
- Looking at leveraging Software Defined Networking (SDN), & similar new technologies, to help with managing the provisioning of these sandboxes

## 5) Windows 10 Plans

Group Discussion

- TSS is testing with a few people, but won't roll out as a general update until after SP1
  - However, 'self-managed' users will update when they want
- Blanchard: Same thing in PH
- Miller: Suggests PR campaign to encourage people to go slow on adoption of new Oss
- General comment: Help Desk in particular needs to be prepared July 30, as many people will upgrade as soon as it becomes available (July 29)

## II. Old Business

### 1) Gatorlink Webmail, 0365 Migration & UF Exchange Status

Chris Easley/Todd Williams

- Some staff resources been bogged down in FISMA
- Last round of students migrating to O365 next week (6/7 – 6/18)

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- Working with Alumni association to phase out email accounts for former students
- Easley will research & report on exact mechanism and timing for automatic provisioning & deprovisioning of email & other access for faculty/staff
  - a) Blanchard: Need the process to include sending an alert to local IT so they can make sure they take any necessary action – especially for Exceptional Cases

## 2) Low Cost Storage Options Update

Chris Easley/Todd Williams

- Looking to deploy something shortly for video-surveillance for Libraries; Isilon NL tier NAS
- Potentially \$10/TB/Month; \$120/TB/Year
- Acts exactly like all the other Isilon currently running
  - a) Includes Snapshot capabilities
  - b) UFAD secured
  - c) Can be shipped to Atlanta (regular NSAM charges apply)
  - d) You get one local copy; not designed for replication
  - e) Lower performance than current Isilon services
  - f) Failover, etc. SLAs will be different
  - g) Intended as high-volume, low-performance
  - h) For administrative uses, not intended to compete with HPC/Deumens' \$125TB/Year offering for research uses.
    - i) EI&O & HPC may try to come up with a common price for the 2 services
- SILVER PRIME – another possible service level giving 2 local copies, no copy in Atlanta
- Will be rebranding these various 'tiers' of storage & VM hosting

## 3) UFEM Update

Kris Kirmse

- Training/Support Resources – currently no dedicated resource
- Monthly "User Group" meeting suggested, similar to Tier 2 Exchange meeting, or SCCM workshop meetings

## 4) Technical skill requirements for E&IO Hosting

Dan Cromer/Ken Sallot

- a) Cromer has decided for IFAS, the UF\_N\_SM\_Staff role is prerequisite for giving people UFAD IF-ADM-\* administrative userid
- b) He would like to see the "Cyber Self-Defense" (UF\_GET199\_ILT) class put online, and wants to use that as a prereq for self-administering workstation (administrative rights). Would like to see that tied to a new official UF Role. Perhaps also require the Privacy course.
- c) Suggests it should be up to individual unit to decide what the requirements are for that unit
- d) Kirmse is aware that the AT IT Training group is currently under consideration for being recast as a general "IT Training" unit.

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## III. Other Topics

- **Skype for Business**
  - Brief mention that this is strongly desired by campus units
- **Office365 Video**
  - EI&O is working on some pilot implementation/POCs; several committee members volunteered to participate

## VI. Next Meeting

- The 1<sup>st</sup> Tuesday of each month from 3:00pm to 4:00pm – July 7<sup>th</sup> in Hub 272

## V. Additional Information

- UF IT Governance Home: <http://www.it.ufl.edu/governance/>
- Shared Infrastructure Advisory Committee (SIAC) website: <https://connect.ufl.edu/it/SIAC/>