IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)

Agenda

3:00 to 4:00 pm **11/4/2014** **Hub 272**

Members Attending: Blanchard, Cromer, Frey, Kirmse (Chair), Lander, Olson, Robinson

Others Attending: C. Benjamin, Burdette, Capehart, Easley, Huelsman, Ilundain, Livoti, Madey, Moffat, T. Williams

I. New Business

1) **Gatorlink Mail Migration** **Todd Williams**
   - Deprecation & Retirement of GatorLink mail system
     - o Over the next calendar year they hope to shut GL mail off (Dec. 2015 completion target)
     - o Currently planning migrations in phases for those still on GL Mail
       1. Students:
          - Currently still opt-in to Office365
          - Next 2 months: communication campaign to encourage them to migrate
          - Then, in Feb. 2015, Mandatory migrations will start, running into March.
          - About 25K active student mailboxes to migrate
          - Maybe 20K 'other' mailboxes that have some mail in them, but they're forwarding elsewhere.
            - o Those forwarding elsewhere will be grandfathered/allowed to continue their forwarding
       2. Faculty & Staff not in UF Exchange
          - New ones will be provisioned automatically into either on-prem or off-prem based on dept-ID starting Feb/Mar 2015
          - Then EI&O will be offering opt-in to existing GL-using faculty/staff thru Aug. 2015
            - o Sept/October, those remaining will be migrated
       3. Faculty & Staff currently in UF Exchange
          - A lot of folks have both GL & UF Exchange mailboxes, and are reportedly using both, based on the notion that Exchange is "Business" and GL is "Personal"
          - Communication campaign will educate them that it's ALL "UF Email"
          - GL Mailbox contents will be migrated into UF Exchange mailboxes – Oct/Nov 2015
       4. After #3, EI&O will be moving forward to shut down the GL email service

5. There are a lot of Alumni, vendors, "dept. associate", etc. in GL, and they'll be advised that they must make other arrangements. Those mailboxes will not be migrated – they will just end when the GL email service is turned off.
6. Cromer: Plans for Deprovisioning mailboxes?
   - Students (Office365): When affiliation changes from Student to Alumnus, they'll get ~6 months of continuing service, and then mailbox will be automatically deprovisioned
     o Students just not returning (but not graduating) will be cut off after 1 semester + 1 month
   - Faculty & staff will get about 1 month of service following separation, and then mailbox will be automatically deprovisioned
     o Difficult situations (firings) can be cut off quicker.
   - Connect.ufl.edu/it-wiki has info about the affiliations & transitions
7. Cromer: Service accounts for O365 (when on-prem Exchange goes away)?
   - They need such for student-employees
     o More effort will occur down the road to determine how to best meet unit needs as we migrate on-prem exchange departments to O365 several years down the road.
     o Also, with new IAM efforts much of what we have provisioned in service accounts will likely migrate to a centrally provisioned model via IAM processes.

2) Exchange 2013 Upgrade   **Iain Moffat/Todd Williams**
- Have encountered a problem with the upgrade; working on a fix that they plan to implement this Sunday (11/9/2014).
  - Then they'll be able to move forward with the migration. This sets the project back about 1 week.

3) Office Pro Plus for Faculty & Staff   **Iain Moffat/Todd Williams**
- Mid-late November roll-out
- Replaces the "buy media from the bookstore" program
- Faculty & Staff get MS Office downloadable:
  - installable on 5 devices + mobile versions
    - We shall seek clarification on what this means from a licensing standpoint. It may be 5 PCs/Macs & 5 portables as other licenses are, but we will have to verify when the licensing becomes available.

4) **Coming Soon:**   **Iain Moffat/Todd Williams**
   - VM Backups
   - Working on implementation of Veeam, for early next year
   - VM Self Service
   - Allows users to create VMs quickly, 'on demand'
   - Same billing structure as currently in place, but charging-granularity is planned to be prorated "per day of existence" – e.g., if it only exists 3 days, we only bill for 3 days
   - Currently prototyping with Enterprise Systems as the user
     - Still have some work to do on automated networking. Currently working on project proposal and timelines. Our goal is early 2015, but we'll have more information as this project moves through the Planning phase.
     - Questions around the issue of who will be authorized to create systems
       - Looking into workflow/approval process, including financial approval
       - These VMs will have leases which expire, but are renewable (30 days, 90 days); they will not be allowed to continue indefinitely

5) **Adding/removing items from Old Business**   **Kris Kirmse**
   - Are there any items of this month's New Business that should be moved to next month's agenda?
     - Exchange 2013 Upgrade

II. Old Business

1) **Infrastructure Applications Advisory Committee (standing item)**   **Eric Olson**
   No meeting this month

2) **NAC/WiFi Posture Assessment**   **Tom Livoti**
   Discussions still under-way

3) **Technical skill requirements for E&IO Hosting**   **Dan Cromer**
   2 Different cases:
   - Administrator on workstation
     - Basically a certification that you are aware of and agree to comply with UFIT policies
       - TSS is working on one for UFIT staff; still needs to be vetted by InfoSec
   - Administrator access on others' workstations

4) **Gigabit to desktop deployment**   **Tom Livoti/John Madey**
   - See PDF for update on port-counts
   - More to come at December meeting

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III. Next Meeting

- The 1st Tuesday of each month from 3:00pm to 4:00pm – Dec 2nd in Hub 272

IV. Additional Information

- UF IT Governance Home: http://www.it.ufl.edu/governance/
- Shared Infrastructure Advisory Committee (SIAC) website: https://connect.ufl.edu/it/SIAC/