

# IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)



## Notes

3:00 to 4:00 pm

10/7/2014

Hub 272

**Members Attending:** Cromer, Frey, Kirmse (Chair) Lander, Robinson, Sallot

**Others Attending:** Burdette, Capehart, Easley, Huelsman, Madey, Miller, Moffat

## New Business:

### 1) Request: VM backup solutions for disaster recovery purposes

Chris Easley/Iain Moffat

- New offering based on Veeam: DR Backup for VMs; Keith Sanders will be working on a Proof-of-Concept (POC) with Keith Baker; hope to roll out early next year
- There will be a tool for user-initiated backups, but this is not the same as a 'snapshot'
- Pricing not yet set; probably a per-VM cost to pay for licensing, plus regular storage charges
- ALSO, separately working on user-driven snapshot tool
- QUESTION [Lander]: What's the status on Isilon replacement?
  - [Easley] EMC is trying to retain us as a customer; we're listening to their offers (higher-tier Isilon, etc.). We've told them there may be hesitancy among customers, if we say we're sticking with Isilon.
    - Also looking at alternatives, and would like some of the larger customers to confer with EI&O on requirements; email [IPM@UFL.EDU](mailto:IPM@UFL.EDU) if interested.
      - Hitachi & NetApp are on the short-list
    - Also looking into a low-cost storage tier, to respond to many requests from departments; we'll also be engaging IT directors on their requirements for this.

### 2) Update: Distributed Antenna System & campus Wifi expansion

John Madey

*See PowerPoint/Slide Deck, attached.*

- Verizon in the works; yes, they can use the same antennas; it's vendor-agnostic
- Plan on more detailed update soon.

### 3) Update: Gigabit to desktop deployment

Dan Miller

- Plan on more detailed update soon, but no real info worth sharing today.
- **OTHER/ALSO:** Looking to reduce voice-mail retention from 6 months to 30 days (after msg is heard)
  - This would apply to 'read' voice-mail, not 'new' mail – that stays until you listen to it
    - This would also apply if you listen to a voice-mail msg via Exchange

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## 4) Update: Remote Access Policy & MS Direct Access

Dan Miller/CISO rep

- In draft form [ <https://security.ufl.edu/2014/04/remote-access-policy-draft/> ]; already circulated to IT Directors & other groups
- Next stop will be CIO Policy Council for approval
- If you have comments, send to Avi Baumstein
- You can find the draft policy on Security page [ <http://security.ufl.edu/> ], under IT workers, blog page
  - Suggestion from committee: ALL future policies/standards should be posted on a page similar to this, with an option/facility on the page for people to comment directly, and for InfoSec to respond – a conversation about the proposal

## 5) Update: eFax and Voice to E-mail services usage

John Madey

- eFax is a plug-in to Xmedius Fax-server
- Should eliminate ATA boxes
- Service is probably a month out

## 6) Update: Email Retention Policy

Kris Kirmse

- Migration will take a few months, hopefully wrapping up by end of calendar year.

## 7) Request: BOG E-Learning Survey

Kris Kirmse

- It's thought that the Board of Governors may be thinking about a Unified eLearning product for all SUS HOWEVER, this is only a survey, and speculation is premature.

## Old Business:

### A) Infrastructure Applications Advisory Committee (standing item)

Eric Olson

- Cancelled last time

### B) NAC/WiFi Posture Assessment

Tom Livotti/Dan Miller

- Meeting following this one

### C) Technical skill requirements for E&IO Hosting

Dan Cromer/Ken Sallot

- This topic was not discussed due to time-constraints

5. **Next Meeting** – the 1<sup>st</sup> Tuesday of each month from 3:00pm to 4:00pm – Nov 4<sup>th</sup> in Hub 272

## Additional Information:

- UF IT Governance Home: <http://www.it.ufl.edu/governance/>
- Shared Infrastructure Advisory Committee (SIAC) website: <https://connect.ufl.edu/it/SIAC/>