

IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)



Agenda

3:00 to 4:00 pm

9/2/2014

Hub 272

1. UFIT Strategic Plan Feedback

Kris Kirmse

- Approved as proposed

2. NAC/WiFi Posture Assessment review

Tom Livoti/Dan Miller

- Submit a Remedy ticket when an IT support person can't resolve the issue so that UFIT can track & report on overall/systemic issues (and email Matt Grover, Livoti, & Miller). Rough number of tickets plus sample data: GLID, MAC address, time, description of problem
- Proposed: 48 hour delay before WiFi blocked. Once the problem is fixed, when does the clock reset for the next 48 delay?
- October launch of new features/capabilities in the NAC tool; under review as to when to release.
- Data report on effectiveness – how many computers blocked, fixed, never return or solely use UF Visitor or VPN?
- Future suggestion: white list for machines with UF Endpoint Management (IBM client) and registered centrally; could Secunia be white listed in the meantime?
- Questions on what other top 10 universities are doing; Elias wants to keep posture assessment on, but make it easier to use. Other large entities are using the Safe Connect product from Impulse.

3. Old Business:

A) Technical skill requirements for E&IO Hosting

Dan Cromer/Ken Sallot

- In process; suggestion of four levels: standard user network access, admin on a single machine, admin on multiple machines/UFAD/UF Exchange, E&IO hosting

B) Infrastructure Applications Advisory Committee (standing item)

Eric Olson

- No updates

4. Other Topics?

All

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- SIAC – UFIT committee notes: check whether on UFIT websites
- LDAP authentication on Web Apps – IAM question – allowable by exception
- Security Policy – use Shibboleth preferred, other methods by exception
- Help Desk 24/7 coverage – 5 FTE for evening and weekend coverage, usage increasing
- DAS
 - Stadium overwhelmed with everyone in concourses rather than in seats
 - Carriers in Stadium: Verizon, AT&T, maybe Spring next year -

5. Next Meeting – the 1st Tuesday of each month from 3:00pm to 4:00pm – Oct 7th in Hub 272

Additional Information:

- UF IT Governance Home: <http://www.it.ufl.edu/governance/>
- Shared Infrastructure Advisory Committee (SIAC) website: <https://connect.ufl.edu/it/SIAC/>